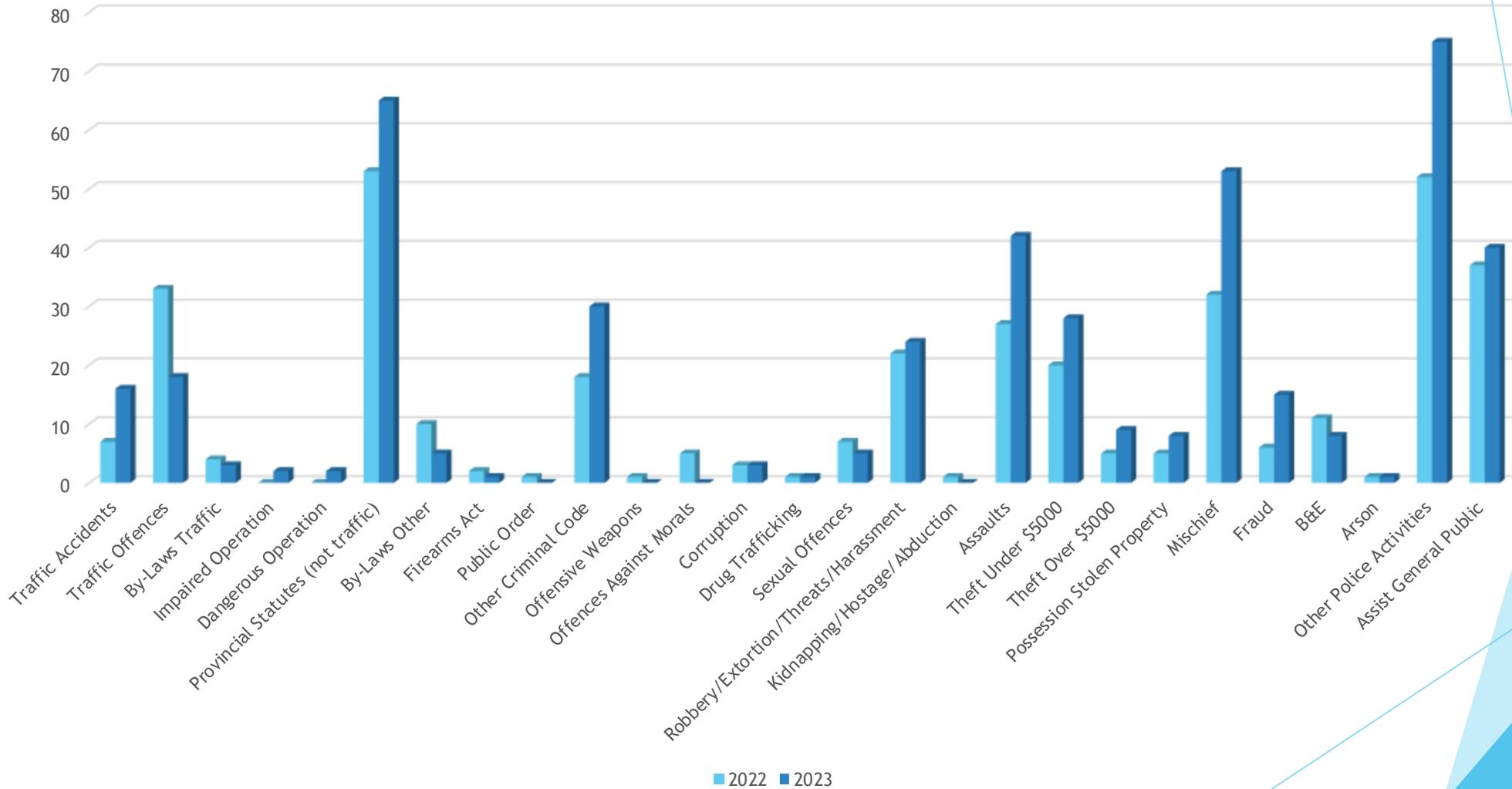




# Coalhurst RCMP

Crime and Crime Reduction

Coalhurst Crime  
 2022-January-01 to 2022-September-11  
 2023-January-01 to 2023-September-11



# When / How To Call Police

- ▶ **9-1-1** is the only means that you should use to call for the Police for serious “in-progress” crimes and emergencies. This is the fastest method to get Police Service in those cases;
  - ▶ Please note that the people answering these lines are not Police Officers and are not employed at the Coaldale Detachment. These people are dispatchers and complaint takers based out of the Southern Alberta Operational Communication Centre (SAOCC) in Red Deer.
- ▶ If it is not a crime in progress or an emergency, please call the “complaints” line for the Coaldale RCMP at 403-345-5000. This line will also connect you to SAOCC. Please note that they triage the 911 calls first before the complaints line as this line is supposed to be non-emergency. The wait times can vary depending on how busy they may be. Consider using the RCMP Mobile APP or Online Reporting if you do not want to wait on the phone.
- ▶ If you are looking to speak with a specific person at the Detachment, or have questions about criminal records, fingerprinting, etc. then you can call the Detachment line at 403-345-5552. This line is answered by administrative support staff working at the Coaldale Detachment. They will do their best to answer your questions or put you in touch with who you need.  
**Note:** This line is only answered Monday - Friday from 8:00 a.m. to 4:30 p.m.



## THE ALBERTA RCMP APP

A simplified online experience to:



- Report crime
- Contact a detachment
- Learn about crime rates in your area
- And more!

## L'APPLICATION DE LA GRC EN ALBERTA

Une expérience simplifiée en ligne pour :



- Signaler un crime
- Communiquer avec un détachement
- Se renseigner sur les taux de criminalité dans une région
- Et beaucoup plus!

Stay connected by downloading the free app today.

Téléchargez l'application gratuite dès aujourd'hui et restez branché!





# ONLINE CRIME REPORTING

*is now available*



## Report it online!



### YOU CAN FILE A REPORT IF:

- You have lost something that costs less than \$5000
- Someone has stolen something from you that costs less than \$5000
- Someone has vandalized your property or vehicle and it will cost less than \$5000 to repair it
- The crime happened within the jurisdiction of the Alberta RCMP
- **Thefts over \$5,000** are accepted from oil, telecommunications, and utility companies



### YOU CANNOT USE ONLINE CRIME REPORTING IF:

- There is a witness or suspect
- There are lost or stolen items involving personal identity, firearms, licence plates or decals



All crimes reported online to the Alberta RCMP will be followed up with a phone call from a police officer within five business days.

[HTTPS://OCRE-SIELC.RCMP-GRC.GC.CA/ALBERTA](https://ocre-sielc.rcmp-grc.gc.ca/alberta)



## Protecting Your Vehicle

- 🔑 Never leave your car running with the keys in the ignition
- 🔑 Keep your doors locked and windows rolled up when vehicle is parked, even outside your own home
- 🔑 Do not leave anything of value in plain sight - GPS, GPS holder, cell phone
- 🔑 Use an anti-theft device or alarm on your vehicle
- 🔑 Do not leave an extra or spare set of keys inside your vehicle
- 🔑 Always park in a busy, well lit area
- 🔑 Remove personal information from your vehicle like registration papers
- 🔑 Report auto theft immediately and provide police with make/model/licence plate number



For more information visit [www.rcmp-grc.gc.ca](http://www.rcmp-grc.gc.ca) or download the Alberta RCMP mobile app on either Android or Apple

# Safer Communities and Neighbourhoods (SCAN)

- ▶ It is a Provincial Program maintained/operated/administered/delivered by the Alberta Sheriff's;
- ▶ No direct relation to the RCMP;
- ▶ A unit of specialized Alberta Sheriff's that deal with problem properties that are being used for specific illegal activities – Important to note that they pursue **CIVIL** remedies and not Criminal Code outcomes;
  - ▶ Drug Trafficking (sale/distribution of controlled substances);
  - ▶ Prostitution;
  - ▶ Child Exploitation;
  - ▶ Gang-Related Crime
- ▶ Gather info, conduct surveillance, issuing warnings, work with landlords for evictions/enforcement, application to Courts for certain remedies;

## What is SCAN?

The Safer Communities and Neighbourhoods (SCAN) unit makes communities safer by using civil legislation to target residential and commercial problem properties in rural and urban Alberta where specified illegal activity is occurring regularly. This includes drug trafficking, prostitution and gang-related crime.

SCAN holds owners accountable for activity taking place on their property and supports landlords by helping them remove problem tenants who disrupt neighbourhoods and destroy property.

A resource for communities across Alberta, the unit initiates investigations based on citizen tips and works in partnership with residents to increase safety.

## How does SCAN work?

When a community member reports a problem property to SCAN, the unit will begin an investigation. Once the investigation confirms the activity, investigators will contact the property owner to try and solve the problem informally.

If informal efforts are unsuccessful, SCAN can apply to the courts for a Community Safety Order (CSO) that calls for owners to meet a number of conditions, or for the property to be closed for up to 90 days.

SCAN uses civil legislation to target properties, not people. Any criminal activity uncovered when dealing with these properties is turned over to the police to investigate.



## Contact us

To report a problem property and play a role in keeping your community safe, please contact SCAN at 1-866-960-SCAN (7226).

You can also file a complaint online at [www.scan.alberta.ca](http://www.scan.alberta.ca) Calls are toll-free and all complaints are confidential.



Alberta

# SCAN

Safer Communities and Neighbourhoods



[www.scan.alberta.ca](http://www.scan.alberta.ca)  
1-866-960-SCAN (7226)



Alberta

## Your information is confidential and safe

No person, including the director, shall, without written consent of the complainant disclose the identity of the complainant to another person, court, public body or law enforcement agency.

## Accountable and transparent

- Speak directly to an analyst
- Direct access to an investigator

## Benefits of SCAN

- Improves community safety
- Empowers citizens; complaint-driven process
- Targets property, not individuals
- Holds property owners accountable for activities on their properties

## What are signs I can look for in my neighbourhood?

The following are common signs of suspicious or illegal activity. Observing one of the following doesn't always signal illegal activity, but if they occur frequently or together, a problem may exist.

### Signs to look for include:

- Residents that are rarely seen, distant or secretive
- Frequent visitors and unusual traffic at odd times of the day or night
- People repeatedly visiting the property who only go to the door for short durations
- Increased vehicle or foot traffic
- Frequent late-night activity
- Windows blackened or curtains always drawn
- Extensive investment in home security
- Neglected property and yard
- Presence of drug paraphernalia or strange odours coming from the property
- Residents who regularly meet vehicles near the property for short periods of time

If you are suspicious of a property, do not investigate it yourself or approach the occupants. Contact local police or SCAN.



## How do I file a complaint?

Call SCAN toll-free at 1-866-960-SCAN (7226). You can also file a complaint online at [www.scan.alberta.ca](http://www.scan.alberta.ca)

If enough evidence exists to support the complaint, SCAN will investigate.

Is there a property in your community where illegal activities may be occurring?

Take action to improve the safety of your community by contacting SCAN.

