



## DO YOU HAVE A CONCERN WITH THE CONDUCT OF AN ON DUTY RCMP MEMBER?

### Anyone can make a public complaint by contacting:

- an RCMP detachment;
- the Civilian Review & Complaints Commission for the RCMP (CRCC) online by visiting [www.cccc-ccetp.gc.ca/en/make-complaint](http://www.cccc-ccetp.gc.ca/en/make-complaint) or by calling 1-800-665-6878; or
- your provincial authority.

### How public complaints are handled:

- you can meet informally with the involved member(s) to discuss a resolution;
- an investigation will be conducted by the RCMP; or
- depending on the circumstances, the RCMP may choose not to start or may stop an investigation.

If you are not satisfied with how the RCMP handled your public complaint you can request that a review be conducted by the CRCC.

A request for review must be made to the CRCC **within 60 days** of receiving the RCMP's Final Report.

**Public complaints must be made within 1 year of the conduct concern**

[www.rcmp-grc.gc.ca/complaint](http://www.rcmp-grc.gc.ca/complaint) or [www.cccc-ccetp.gc.ca](http://www.cccc-ccetp.gc.ca)

